



**Job Title: Beer & Beverage Manager**

**Reports To: Festival Director**

**Job Category: Team Leader**

**Job Overview:** The Beer & Beverage manager is an integral role in the success of the Beer & Beverage area at the Pride Winnipeg Forks Festival. In this role you are responsible to oversee a team of approximately 35+ volunteers and ensure timely bar service to and monitor over-service of patrons.

### **Responsibilities and Duties:**

- Manage 35+ volunteer including Servers, Bartenders, Bar Backs, and Ticket Sales
- Ensure prompt, safe and friendly service is provided to all patrons
- Monitor over-service of patrons and work with security as needed
- Maintain refrigerator truck inventory, track all supplies in and out
- To ensure the Beer & Beverage area stays clean and organized
- Ensure washroom area is maintained
- Ensure all volunteers take breaks and get meals and stay hydrated
- Work with security as needed to remove disruptive patrons

### **Qualifications:**

- Serving it Safe Certification required
- Previous management experience required
- Previous bar experience considered an asset
- Ability to remain calm and manage others in a fast paced environment
- Ability to work as and lead a team

### **Position Expectations: Mandatory**

- Attend 4 scheduled Festival Grounds Management Meetings
- Attend Volunteer Orientation
- Available Friday – Monday on Pride Closing Weekend
- **Optional:** to attend Pride Winnipeg regularly scheduled meetings

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